

WHY WORK WITH US

**Forthright.**

**Your focus is on healthcare.**



Our focus is on delivering **secure** & **seamless** access to healthcare technology.

# An Ideal, Technology Driven Experience in Healthcare Today...

- ✓ Ability to roam freely from room-to-room with near instant tap and go logins
- ✓ Focus on patient care over trying to recall the process to ensure you are accessing or sharing data securely – It should just “be secure” without any concern around process or data left behind on local devices
- ✓ Everything just works and is fast; technology doesn’t get in the way
- ✓ Compliance is automatic – not something for users to worry about
- ✓ Access is designed with cyber security in mind not bolted on negatively impacting the user experience
- ✓ Easy & quick access to collaboration data, internal workflows, internal procedural docs & forms – finding documents needed should intuitive
- ✓ Easily share educational information & intake forms with patients

## What does it entail?

- Fully managed specialized endpoint devices
- Adoption of a central hub for collaboration & communication
- Standards for data governance & enforcement
- Built-in data protection
- Workflow templates
- Built in governance & cybersecurity

# How Fortwright Delivers Transformative IT for Healthcare

## Modern IT Operations

## Digital Adoption

## Process Automation

### Establish the System:

- ✓ Implement the “must-haves” to ensure reliability & security
- ✓ Establish baseline
- ✓ Manage risks
- ✓ Put operational apps/tools/devices in place
- ✓ Confirm compliance across organization

**IMPLEMENT**

### Use the System:

- ✓ Enable users & error reduction
- ✓ Get staff using technology & tools
- ✓ Focus on patient & practitioner experience
- ✓ Leverage/use more of the technology you have with adoption programs

**INTEGRATE**

### Optimize the System:

- ✓ Drive efficiency & effectiveness with enhancements
- ✓ Focus on quality of care and feedback
- ✓ Drive improved employee experience
- ✓ Adopt automation
- ✓ Continuous risk mitigation

**IMPROVE**

# Why Work With Forthright?

We have a holistic approach to how IT affects your business and its growth.

It's not just about the latest and greatest technology, it's about...

- ✓ Integrating and adoption of technology
- ✓ Delivering secure and compliant tools and workspaces
- ✓ Empowering your workforce
- ✓ Transforming communication and processes
- ✓ Driving adoption at every step
- ✓ Over a decade of experience working with HCN centers

## We focus on experience:

- Our clients' exceptional **experience** working with us.
- Our team's extensive **experience** with technology.
- The end user's seamless day-to-day **experience**.



**5 YEARS**  
Median Tenure  
of Our Employees

**3,000+**  
Client Sites



**20 YEARS**  
**Microsoft**  
Partner



**29 YEARS**

**8 YEARS**

Deploying VDI  
Solutions on  
Microsoft Azure



**30,000**

**Desktops migrated**  
in Just TWO Weekends  
after M&A of large Regional  
Healthcare Network

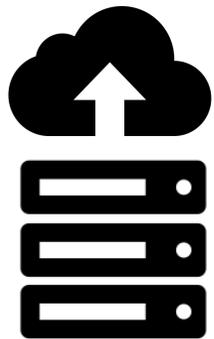
**>400K**



End Users

**200+**

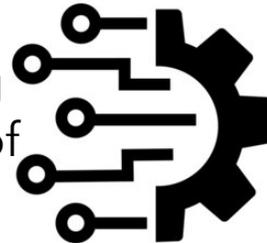
Clients\*



**Countless  
Terabytes**  
of Data Migrated  
in M&A Projects

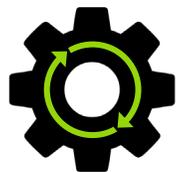
**13 YEARS**

Average IT  
Engineering  
Experience of  
Our Team



**100,000+**  
**HOURS**

Managing Client  
Environments



# Requesting Support with our FixIT Button

All Forthright clients receive a premium level of support from our technical staff and customer success team.

We offer several ways for clients to receive support:



Submit Ticket in the Hub



Email the Service Desk



Call with an Emergency

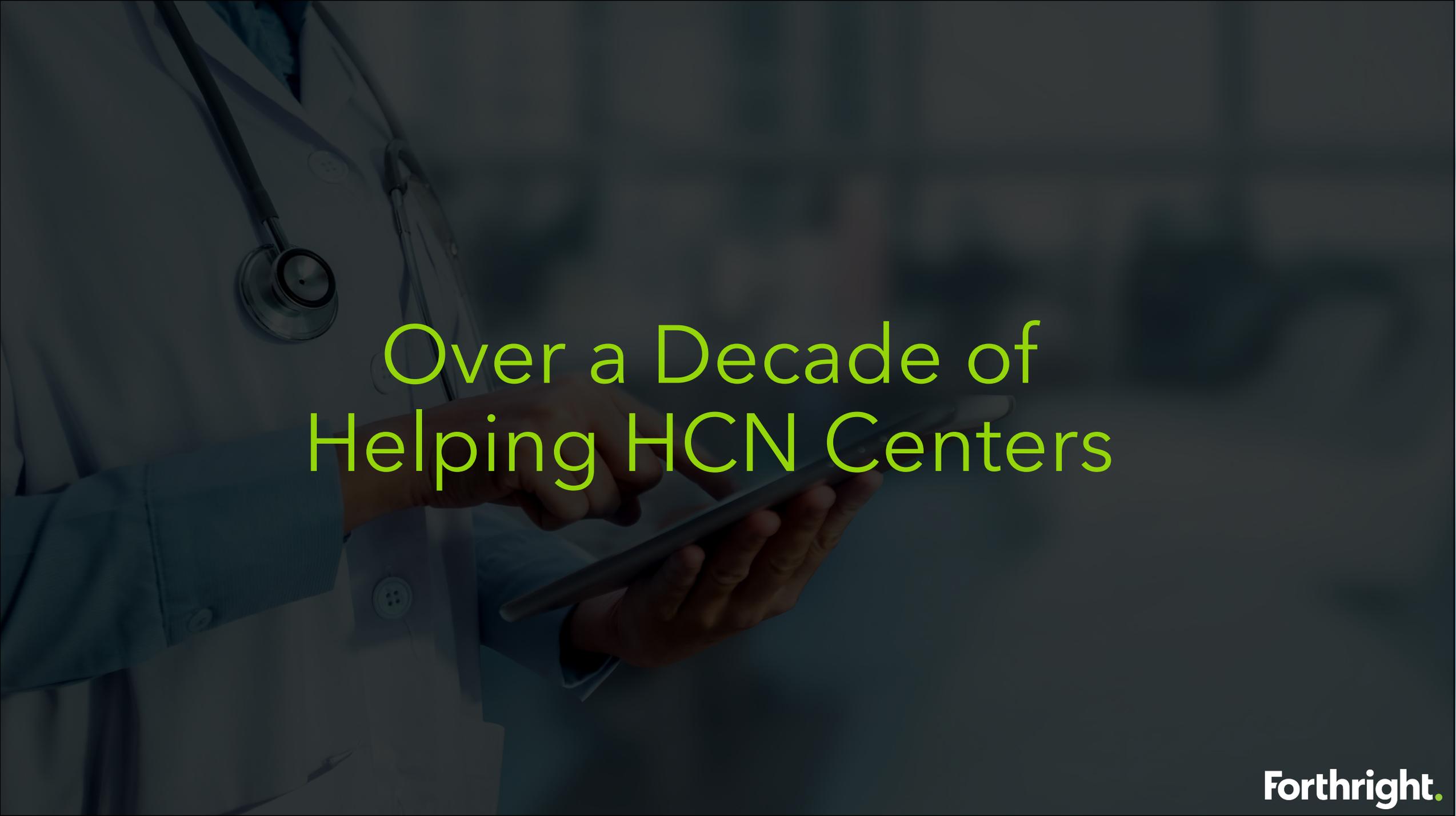


Forthright's FixIT Button



The FixIT button is a direct link to support. Forthright clients will have a "HELP" icon (see below) on the tool bar of their computer. By clicking the icon, clients can submit tickets for help with any technical issues.



A doctor in a white coat is using a tablet. A stethoscope is visible around their neck. The background is a blurred clinical setting.

Over a Decade of  
Helping HCN Centers

“Every interaction with the Forthright team has been a delight.”

“We also worked with Forthright to develop a mobile app – a first for Florida’s FQHCs [Federally Qualified Health Centers]. Among other features, it allows users to find a nearby CHI facility.”

*Jose Carmona - Director of IT  
Community Health of S. Florida*



- Simplify management of IT infrastructure & increase efficiency
- Deployed Nutanix cluster to run pharmacy, radiology, and other critical apps, including:
  - Sync application that delivers radiology images to the radiologist partner and sends their report back to the clinic
  - Phone system reporting and recording tool
  - Printer audit system that monitors copy usage
  - Pharmacy that allows sites to share prescriptions
- Implement SharePoint and create intranet sites for each department
- Designed & deployed an advanced dynamic patient mobile application with geotagging

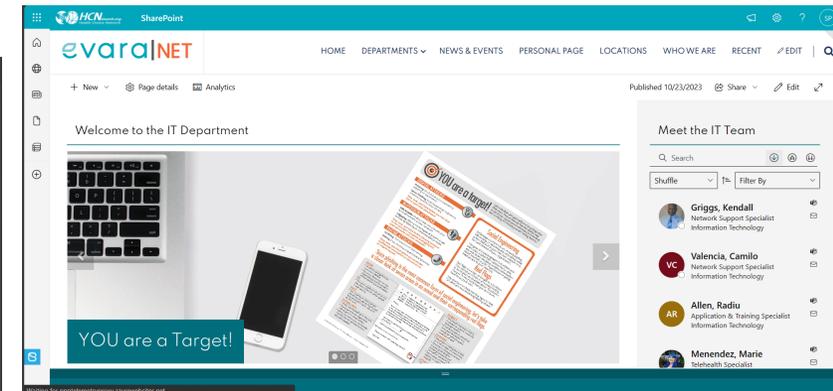
“It’s been a pleasure to work with Forthright on this project and am looking forward to many more in the future.”

“Forthright guided us in the right direction and suggested the proper product for building our first ever Intranet on the SharePoint platform. They listened and understood our needs well and helped us deliver a great product that was very welcomed by the organization.”

*Blerim Kaciu - IT Manager  
Evara Health*



- Developed and implemented:
  - Advanced employee hub:
    - News directory, calendar, resources, CEO corner, improved search, employee spotlight
  - Document management system with built-in governance and workflow capabilities
  - Location directory



“Forthright’s project management skills are exemplary, as they kept us on track and involved at every step, ensuring that the solution aligned perfectly with our goals.”

“Forthright’s in-depth knowledge of SharePoint’s capabilities and best practices ensured that we maximized the platform’s potential for our organization and provided us with invaluable proof of concept that help elevate the quality and ease of use of the new collaboration platform.”

*IT Director*  
Tampa Family Health Centers



- Upgrade existing SharePoint platform
- Streamline process for document sharing and collaboration
- Guided through the implementation process, from the initial planning and design stages to the actual deployment.

# Our Expertise in the Healthcare Industry





**Learn More or Book a Discovery Call**  
**[www.Forthright.com/HCN](http://www.Forthright.com/HCN)**